## John B. Lacson Foundation Maritime University-Molo, Inc. College of Business Iloilo City

## STUDENTS' EVALUATION OF THE JBLFMU- MEMPCO CANTEEN

A Research Paper Presented to the
Faculty Members of the College of Business

John B. Lacson Foundation Maritime University-Molo, Inc.

Iloilo City

In Partial Fulfillment of the Requirements in Research (Methods of Research)

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## Abstract

This study evaluated the quality of food, facility, and service offered by JBLFMU-MEMPCO Canteen among JBLFMU-Molo students. The researchers employed descriptive- survey method and aimed to determine the quality of food, facility, and service offered by the canteen. This was conducted during the first semester, academic year 2010-2011. The research instrument used was a researchers-made questionnaire composed of eighteen (18) items. The data were gathered from the 100 respondents. The respondents were identified using the convenience- quota sampling method. The test results showed that the majority of the respondents were satisfied with the quality of food, facility, and service offered by the JBLFMU-MEMPCO Canteen when taken as a whole and when grouped according to sex, department, year level, and family monthly income.